



December 12, 2003

Dear Customer:

Over the past three years, there has been a significant increase in reported cases of counterfeit prescription medications in the U.S./Puerto Rico marketplace. We are deeply concerned about this disturbing trend and the threat it poses to public health. All of us directly involved in the pharmaceutical supply chain –wholesalers, distributors, and healthcare providers – must work together to ensure patient safety by protecting the supply chain from the potential entry of counterfeit drugs.

As you may be aware, J•O•M Pharmaceutical Services Division of Ortho-McNeil Pharmaceutical, Inc. (J•O•M),* is implementing a brand security program that includes the application of state-of-the-art anti-counterfeiting technologies to the packaging of our major products. We will continue to expand and modify these features over time.

In addition to applying anti-counterfeiting technologies to our product packaging, we are working with our wholesaler and distributor partners to close the potential gaps in the supply chain that could allow for the entry of counterfeit products into the marketplace. Counterfeit copies of our products can enter the supply chain at any point that a wholesaler or distributor purchases pharmaceutical or biopharmaceutical products of the companies asterisked below from any source other than J•O•M or a participating J•O•M wholesaler or distributor. This alternative source is often referred to as the secondary market. The secondary market can create an entry point for counterfeit product and poses many uncertainties with regard to how product is handled and stored as it flows through the supply chain.

J•O•M is collaborating with our U.S. and Puerto Rico wholesaler and distributor partners to address the challenges raised by the secondary market. **Effective immediately, all U.S. and Puerto Rico wholesalers and distributors have been asked not to purchase, market, sell, or distribute any pharmaceutical or biopharmaceutical product of the companies asterisked below that has been obtained from any source other than J•O•M, as a condition of their status as a participating J•O•M distributor.** Although we expect the majority of our wholesalers and distributors to agree with this policy, you should be aware that there is a possibility that not all distributors will agree to it. We are planning to provide a list of participating U.S./Puerto Rico J•O•M wholesalers and distributors on our website, www.jomdistribution.com, beginning January 26, 2004. If you require additional information, you can contact the appropriate company at the toll-free number listed below.*

To ensure that the product you are receiving meets the quality standards set by J•O•M, you may want to request written assurances from your wholesalers or distributors that they only purchase, market, sell, or distribute products of the companies asterisked below that have been obtained directly from J•O•M or from a participating J•O•M wholesaler or distributor. Taking this step together will send a strong message to the marketplace that we will not tolerate activities that in any way compromise the health and well being of the patients that we serve.

Thank you for your understanding and for your continued cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "J. T. Anstatt". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Joseph T. Anstatt
Vice President of Planning and Distribution
Pharmaceutical Sourcing Group Americas

*Centocor, Inc. (800) 457-6399

Janssen Pharmaceutica Inc. (800) 526-7736

J•O•M Pharmaceutical Services Division of Ortho-McNeil Pharmaceutical, Inc. (800) 523-6225

LifeScan, Inc. (800) 227-8862

McNeil Consumer & Specialty Pharmaceuticals Division of McNEIL-PPC, Inc. (800) 962-5357

Ortho Biotech Products, L.P. / Ortho Oncology and Specialty Therapeutics Company division of Ortho Biotech Inc. (800) 325-7504

Ortho-McNeil Pharmaceutical, Inc. (800) 682-6532

Scios Inc. 877-4NATREC / (877) 462-8732